

Troubleshooting FAQ

What if my vehicle does not move?

Please follow these steps:

- 1. Make sure the charge cord is disconnected
- 2. If in (D), (E), or (R), return the gear selector to neutral (N)
- 3. Wait 3 seconds to reset

If you're still experience issues, contact our Service Department at (408) 709-7550 or service@tropostech.com

What should I do if my door does not lock?

Please follow these steps:

- 1. To lock the doors, make sure that both doors are forcefully shut
- 2. Twist the key in the door lock until you hear a click, indicating that both doors have locked
- 3. Pull each door handle to ensure that the doors have locked

If you're still experience issues, contact our Service Department at (408) 709-7550 or service@tropostech.com

Why do I only notice one reverse light?

The vehicle is equipped with only one reverse light.

Why is the window washer fluid leaking?

The washer fluid tank will only hold a 1/2 gallon (1.8 liters) of windshield washer fluid from empty. Overfilling may cause the washer fluid to leak.

